



MIGRATION
INFORMATION
CENTER

IOM Migration Information Center

**Information matters: towards positive
pathways of migrants' integration**

Bratislava, October 26th, 2017



European Union
Internal Security Fund
Asylum, Migration and Integration Fund



Migration in Slovakia

- 97,247 - The number of foreigners with residence permits in Slovakia (30th June 2017)
 - Out of all the EU countries, Slovakia has the sixth lowest proportion of migrants
 - 55.8% - The citizens of the EU countries form more than half of all migrants in Slovakia
 - 44 747 - The number of Non-EU nationals in Slovakia
 - 14% - Ukrainians are the most numerous group of migrants in Slovakia both from the EU and outside the EU7
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IOM Migration Information Center

Established: April 2006

2 Centres in Slovakia: Bratislava, Košice

Target group: non-EU nationals

Free integration services and information:

- Legal advice
- Job counselling
- Support in education, retraining
- Cultural orientation
- Open courses of Slovak Language
- Cooperation with communities of migrants



The poster for the IOM Migration Information Center features a large blue speech bubble with the center's name. Surrounding it are five smaller speech bubbles in pink, orange, purple, yellow, and green, each containing the text 'FREE ADVICE AND SERVICES FOR FOREIGNERS' in a different language. At the bottom, contact information is provided, including a helpline number, website, email, and social media links. A QR code and logos for IOM and the European Union are also present.

IOM Migration Information Center

FREE ADVICE AND SERVICES FOR FOREIGNERS

نصيحة مجانية وخدمات للأجانب

TƯ VẤN VÀ DỊCH VỤ MIỄN PHÍ CHO NGƯỜI NƯỚC NGOÀI

БЕСПЛАТНЫЕ КОНСУЛЬТАЦИИ И УСЛУГИ ДЛЯ ИНОСТРАНЦЕВ

BEZPLATNÉ PORADENSTVO A SLUŽBY PRE CUDZINCOV

HELPLINE
0850 211 478

www.mic.iom.sk mic@iom.int

facebook.com/IOMSlovakia



 **MIGRATION INFORMATION CENTER**

 **SOLIDARITA**

Projekt je financovaný Európskou úniou a Európskym fondom pre integráciu. Súčasťou projektu sú tiež služby. Súčasťou projektu sú tiež služby. The Project is co-financed by the European Union from the European Fund for Integration of Third Country Nationals, Solidarity and Management of Migration Flows.

Legal Advice

- Provided by MIC Legal Consultants in person at the MIC premises;
- Outreach work
- Via the Centre's telephone information helpline 0850 (50% of local call charges);
- Via e-mail: mic@iom.int, Skype, Viber, WhatsApp
- In 2017: 2733 individual clients, 4130 consultations with most of them coming from Ukraine, Russia, Serbia, India, USA
- During 11-years operation, MIC provided services complex integration counselling to 16 983 clients from more than 100 countries.
- MIC consultants provided 27 041 personal , e-mail or telephone consultations.



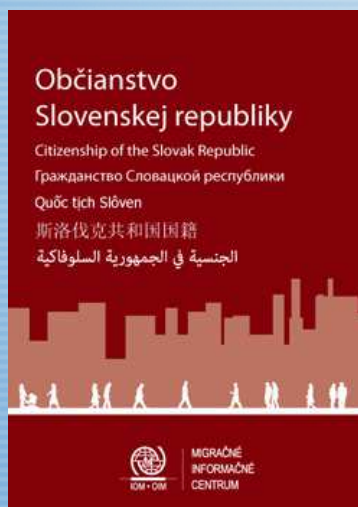
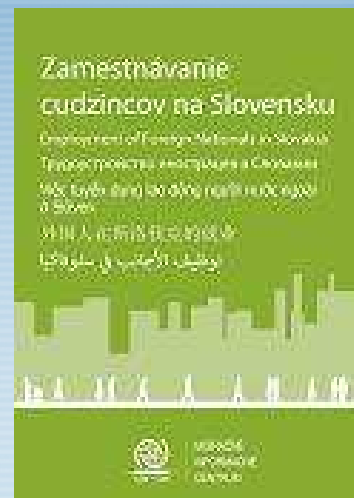
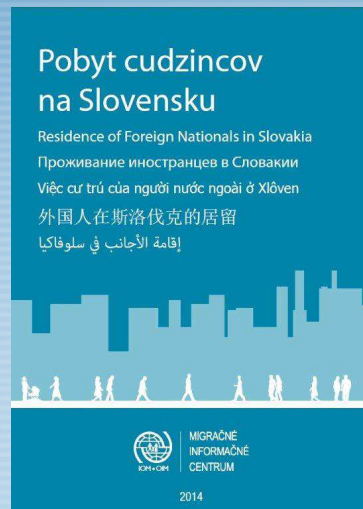
Website of the MIC

www.mic.iom.sk

- Legislative and practical information in the main areas of a foreign national's life in the new country;
- Unique migration information portal in Slovak, English and Russian;
- In 2017 a new „[Visa Check](#)“ web application introduced
- During 11-years operation more than 724 000 visitors



Multilingual Information Brochures



Info Days for Foreigners



The graphic features three speech bubbles on a light grey background. The leftmost bubble is pink and contains the text 'THURSDAY 27 APRIL 2017 FROM 12 PM TO 5 PM'. The middle bubble is green and contains the text 'IOM Migration Information Centre', 'Grösslingová 35', '811 09 Bratislava', 'HELPLINE 0850 211 478', and 'www.mic.iom.sk / mic@iom.int'. The rightmost bubble is blue and contains the text 'INFO DAY FOR FOREIGNERS' and 'ONE STOP SHOP'. Below the bubbles, there is a line of text: 'Free counselling to migrants on various aspects of life and stay in Slovakia' followed by 'ADVISORY DAY FOR NON-EU CITIZENS'.

**THURSDAY
27 APRIL 2017
FROM 12 PM
TO 5 PM**

**IOM Migration
Information Centre**
Grösslingová 35
811 09 Bratislava
HELPLINE 0850 211 478
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**INFO
DAY FOR
FOREIGNERS**
ONE STOP
SHOP

Free counselling to migrants
on various aspects of life and
stay in Slovakia

ADVISORY DAY FOR
NON-EU CITIZENS

- A one stop shop model of integrated counselling, where a migrant receives complex services and information from various stakeholders and institutions in one place
- From 2006 – 2017: MIC realised 22 One-Stop-Shops – information days for 340 clients from more than 30 countries

Job Counselling and Education Support

Job Counselling

- Services helping migrants in their integration in the labour market:
- preparation of CVs, motivation letters, assistance with proper assessment of their skills and qualification,



Education Support

- Help with searching for education / retraining courses;
- Providing financial grants for the selected courses;
- Help with skills and qualification assessment;
- Information on studying in Slovakia.

Open Courses of Slovak Language and CO



- MIC provides free of charge - **Open Courses of Slovak Language** and Courses of Cultural orientation in Bratislava and Košice.
- From 2006 – 2017 the Open Slovak language courses of MIC in Bratislava and Košice frequented by **3 972 migrants** and courses of socio-cultural orientation by **970 migrants**.

Cooperation with Migrant Communities „Welcoming Slovakia“

- MIC co-operates with a network of trained cultural mediators
- Mediators organize inter-cultural information meetings to present the communities to the public
- Presentation of IOM MIC services;
- Cultural orientation and important information concerning residence of foreigners
- From 2006 MIC organized **160 multicultural and information events**, attended by more than **13 300** visitors.





IOM Migration Information Center

- Provides independent, accurate and up-to-date information services
- Provides advice to migrants to empower them to make informed choices
- Participates in safe, planned and legal forms of migration
- Enables migrants to make informed decisions that affect their mobility
- Facilitates the provision of coordinated information and services that are complementary to existing services – so that MIC services add value rather than duplicate existing services

Thank you for your attention.

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www.mic.iom.sk



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